

ORLANDO HEALTH VIRTUAL VISIT

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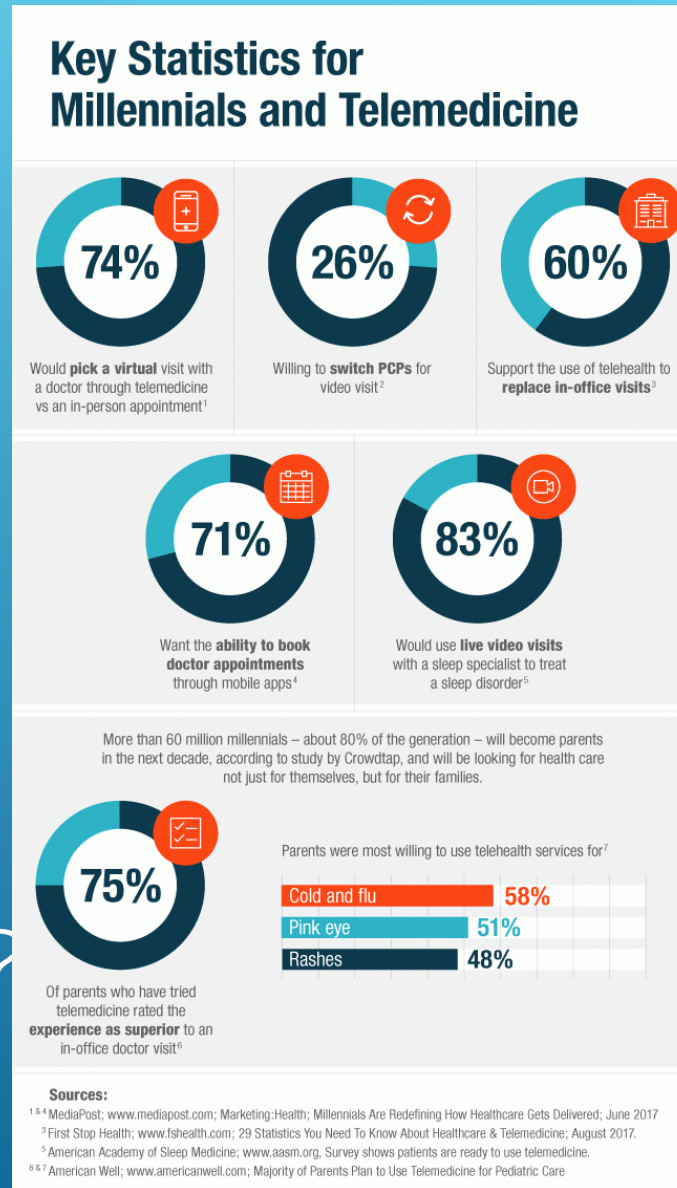
- ▶ Office visit conducted via video chat
- ▶ Can be computer to computer, smart phone to smart phone or a mixture

WHAT IS A VIRTUAL VISIT

- ▶ Patient sets up a visit with front office staff like any other appointment
- ▶ Given a time window
- ▶ They log on and sit in a virtual waiting room

HOW DOES IT WORK?

WHY OFFER IT?



<https://www.medialogic.com/blog/healthcare-marketing/6-key-statistics-millennials-telemedicine/>

- ▶ Even older folks seem to be jumping on board
- ▶ <https://www.ncbi.nlm.nih.gov/pubmed/22809497>
- ▶ 87% of folks classified as geriatric were able to use the technology

WHY OFFER IT

- ▶ One of the biggest barriers to office visits is distance or need to step away from work. These visits can eliminate that
- ▶ Many in office visits to review blood work or discuss side effects, neither of which require in office time
- ▶ Pressing questions can be handled essentially on the spot
- ▶ Some clinical trials require frequent visits, these can be done remotely

WHY OFFER IT

- ▶ How to do across state lines?
- ▶ Offer for established patients only?
- ▶ Lack of physical exam

LIMITATION



THE PROCESS

Verizon 8:05 AM

ORLANDO HEALTH Virtual Visit

Username

Password

☐ Remember my username ?

[Forgot your username or password?](#)

LOG IN

OR

REGISTER YOUR ACCOUNT

Verizon 8:06 AM

Hello John

REQUEST A VISIT

My Visits

Conditions We Treat

My Account

Verizon 8:07 AM

Visit Cancel

Patient

1 2 3 4 5

John Doe
Date of birth: 1/1/1980

WHAT IS THE PATIENT'S HEIGHT & WEIGHT?

5 11

150

WHERE WILL THE VISIT TAKE PLACE?

Florida

WHAT TYPE OF VISIT WOULD YOU LIKE?

☐ Phone ☒ Video

IF THERE IS AN ISSUE WITH YOUR VISIT, HOW SHOULD WE CONTACT YOU?

480-555-1234

Continue